



4

Tabular Data

Q1. Perceptions of the City. Please rate the following items in Wentzville:

(N=437)

	Excellent	Good	Neutral	Below average	Poor	Don't know
Q1-1. Overall quality of services provided by City of Wentzville	22.2%	60.9%	13.3%	1.6%	0.2%	1.8%
Q1-2. Overall value that you receive for your City tax dollars & fees	11.7%	41.6%	28.4%	13.5%	3.4%	1.4%
Q1-3. Overall image of City	16.5%	61.3%	16.7%	3.7%	0.9%	0.9%
Q1-4. How well City is planning growth	9.4%	28.6%	24.0%	16.5%	16.7%	4.8%
Q1-5. Overall quality of life in City	18.3%	64.1%	13.0%	3.0%	0.7%	0.9%
Q1-6. Overall feeling of safety in City	25.4%	57.7%	12.6%	3.0%	0.5%	0.9%
Q1-7. Quality of residential development in City	11.4%	37.1%	29.5%	11.0%	7.3%	3.7%
Q1-8. Quality of commercial development in City	11.4%	37.1%	29.3%	11.7%	7.6%	3.0%
Q1-9. Appeal as a place to retire	14.0%	25.9%	26.3%	16.2%	13.5%	4.1%
Q1-10. Overall appearance of City	16.5%	56.8%	18.8%	5.3%	1.8%	0.9%

WITHOUT "DON'T KNOW" RESPONSES**Q1. Perceptions of the City. Please rate the following items in Wentzville: (without "don't know")**

(N=437)

	Excellent	Good	Neutral	Below average	Poor
Q1-1. Overall quality of services provided by City of Wentzville	22.6%	62.0%	13.5%	1.6%	0.2%
Q1-2. Overall value that you receive for your City tax dollars & fees	11.8%	42.2%	28.8%	13.7%	3.5%
Q1-3. Overall image of City	16.6%	61.9%	16.9%	3.7%	0.9%
Q1-4. How well City is planning growth	9.9%	30.0%	25.2%	17.3%	17.5%
Q1-5. Overall quality of life in City	18.5%	64.7%	13.2%	3.0%	0.7%
Q1-6. Overall feeling of safety in City	25.6%	58.2%	12.7%	3.0%	0.5%
Q1-7. Quality of residential development in the City	11.9%	38.5%	30.6%	11.4%	7.6%
Q1-8. Quality of commercial development In the City	11.8%	38.2%	30.2%	12.0%	7.8%
Q1-9. Appeal as a place to retire	14.6%	27.0%	27.4%	16.9%	14.1%
Q1-10. Overall appearance of City	16.6%	57.3%	18.9%	5.3%	1.8%

Q2. Major Categories of City Services. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q2-1. Overall quality of police services	49.2%	38.4%	8.7%	1.8%	0.2%	1.6%
Q2-2. Overall maintenance of City streets	11.2%	33.4%	22.4%	23.6%	8.9%	0.5%
Q2-3. Overall maintenance of City buildings & facilities	22.4%	54.2%	15.3%	0.5%	0.5%	7.1%
Q2-4. Overall enforcement of City codes & ordinances for buildings & housing	10.1%	42.3%	27.0%	7.6%	2.7%	10.3%
Q2-5. Overall quality of customer service you receive from City employees	28.6%	45.1%	16.0%	1.8%	0.5%	8.0%
Q2-6. Overall quality of storm water runoff/storm water management system	17.6%	47.4%	21.1%	5.9%	1.8%	6.2%
Q2-7. Overall flow of traffic & congestion management in City	3.7%	17.6%	22.7%	31.6%	23.1%	1.4%
Q2-8. Overall quality of parks & recreation services	35.5%	48.1%	11.2%	3.2%	0.7%	1.4%

WITHOUT "DON'T KNOW" RESPONSES**Q2. Major Categories of City Services. Please rate your level of satisfaction with each of the services listed below. (without "don't know")**

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q2-1. Overall quality of police services	50.0%	39.1%	8.8%	1.9%	0.2%
Q2-2. Overall maintenance of City streets	11.3%	33.6%	22.5%	23.7%	9.0%
Q2-3. Overall maintenance of City buildings & facilities	24.1%	58.4%	16.5%	0.5%	0.5%
Q2-4. Overall enforcement of City codes & ordinances for buildings & housing	11.2%	47.2%	30.1%	8.4%	3.1%
Q2-5. Overall quality of customer service you receive from City employees	31.1%	49.0%	17.4%	2.0%	0.5%
Q2-6. Overall quality of storm water runoff/storm water management system	18.8%	50.5%	22.4%	6.3%	2.0%
Q2-7. Overall flow of traffic & congestion management in City	3.7%	17.9%	23.0%	32.0%	23.4%
Q2-8. Overall quality of parks & recreation services	36.0%	48.7%	11.4%	3.2%	0.7%

Q3. Which THREE items in Question 2 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q3. Top choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	42	9.6 %
Overall maintenance of City streets	106	24.3 %
Overall maintenance of City buildings & facilities	5	1.1 %
Overall enforcement of City codes & ordinances for buildings & housing	12	2.7 %
Overall quality of customer service you receive from City employees	2	0.5 %
Overall quality of storm water runoff/storm water management system	12	2.7 %
Overall flow of traffic & congestion management in City	209	47.8 %
Overall quality of parks & recreation services	13	3.0 %
<u>None chosen</u>	<u>36</u>	<u>8.2 %</u>
Total	437	100.0 %

Q3. Which THREE items in Question 2 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q3. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	21	4.8 %
Overall maintenance of City streets	152	34.8 %
Overall maintenance of City buildings & facilities	7	1.6 %
Overall enforcement of City codes & ordinances for buildings & housing	49	11.2 %
Overall quality of customer service you receive from City employees	9	2.1 %
Overall quality of storm water runoff/storm water management system	29	6.6 %
Overall flow of traffic & congestion management in City	94	21.5 %
Overall quality of parks & recreation services	28	6.4 %
<u>None chosen</u>	<u>48</u>	<u>11.0 %</u>
Total	437	100.0 %

Q3. Which THREE items in Question 2 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

Q3. 3rd choice	Number	Percent
Overall quality of police services	28	6.4 %
Overall maintenance of City streets	60	13.7 %
Overall maintenance of City buildings & facilities	17	3.9 %
Overall enforcement of City codes & ordinances for buildings & housing	80	18.3 %
Overall quality of customer service you receive from City employees	13	3.0 %
Overall quality of storm water runoff/storm water management system	52	11.9 %
Overall flow of traffic & congestion management in City	55	12.6 %
Overall quality of parks & recreation services	51	11.7 %
None chosen	81	18.5 %
Total	437	100.0 %

SUM OF THE TOP THREE CHOICES

Q3. Which THREE items in Question 2 do you think should receive the MOST EMPHASIS from City leaders over the next two years? (top 3)

Q3. Top choice	Number	Percent
Overall quality of police services	91	20.8 %
Overall maintenance of City streets	318	72.8 %
Overall maintenance of City buildings & facilities	29	6.6 %
Overall enforcement of City codes & ordinances for buildings & housing	141	32.3 %
Overall quality of customer service you receive from City employees	24	5.5 %
Overall quality of storm water runoff/storm water management system	93	21.3 %
Overall flow of traffic & congestion management in City	358	81.9 %
Overall quality of parks & recreation services	92	21.1 %
None chosen	36	8.2 %
Total	1182	

Q4. Public Safety Services. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q4-1. Visibility of police in neighborhoods	23.3%	43.9%	22.0%	7.8%	1.1%	1.8%
Q4-2. Visibility of police in retail areas	18.1%	43.7%	27.2%	6.6%	0.7%	3.7%
Q4-3. City's efforts to prevent crime	23.6%	44.9%	20.1%	4.3%	0.2%	6.9%
Q4-4. How quickly police respond to emergencies	27.0%	33.4%	14.2%	0.9%	0.0%	24.5%
Q4-5. Overall competency of Police Department	33.6%	40.3%	12.4%	1.8%	0.5%	11.4%
Q4-6. Overall attitude & behavior of Police Department personnel toward citizens	37.8%	35.2%	12.6%	1.8%	0.5%	12.1%
Q4-7. Enforcement of local traffic laws	20.4%	38.9%	18.3%	8.9%	3.9%	9.6%
Q4-8. The City's municipal court	9.4%	13.5%	24.9%	1.1%	0.0%	51.0%

WITHOUT "DON'T KNOW" RESPONSES**Q4. Public Safety Services. Please rate your level of satisfaction with each of the services listed below. (without "don't know")**

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q4-1. Visibility of police in neighborhoods	23.8%	44.8%	22.4%	7.9%	1.2%
Q4-2. Visibility of police in retail areas	18.8%	45.4%	28.3%	6.9%	0.7%
Q4-3. City's efforts to prevent crime	25.3%	48.2%	21.6%	4.7%	0.2%
Q4-4. How quickly police respond to emergencies	35.8%	44.2%	18.8%	1.2%	0.0%
Q4-5. Overall competency of Police Department	38.0%	45.5%	14.0%	2.1%	0.5%
Q4-6. Overall attitude & behavior of Police Department personnel toward citizens	43.0%	40.1%	14.3%	2.1%	0.5%
Q4-7. Enforcement of local traffic laws	22.5%	43.0%	20.3%	9.9%	4.3%
Q4-8. The City's municipal court	19.2%	27.6%	50.9%	2.3%	0.0%

Q5. Which THREE items in Question 4 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q5. Top choice</u>	<u>Number</u>	<u>Percent</u>
Visibility of police in neighborhoods	121	27.7 %
Visibility of police in retail areas	51	11.7 %
City's efforts to prevent crime	113	25.9 %
How quickly police respond to emergencies	16	3.7 %
Overall competency of Police Department	17	3.9 %
Overall attitude & behavior of Police Department personnel toward citizens	14	3.2 %
Enforcement of local traffic laws	51	11.7 %
The City's municipal court	5	1.1 %
None chosen	49	11.2 %
Total	437	100.0 %

Q5. Which THREE items in Question 4 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q5. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Visibility of police in neighborhoods	73	16.7 %
Visibility of police in retail areas	89	20.4 %
City's efforts to prevent crime	85	19.5 %
How quickly police respond to emergencies	27	6.2 %
Overall competency of Police Department	16	3.7 %
Overall attitude & behavior of Police Department personnel toward citizens	28	6.4 %
Enforcement of local traffic laws	42	9.6 %
The City's municipal court	5	1.1 %
None chosen	72	16.5 %
Total	437	100.0 %

Q5. Which THREE items in Question 4 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q5. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Visibility of police in neighborhoods	59	13.5 %
Visibility of police in retail areas	80	18.3 %
City's efforts to prevent crime	60	13.7 %
How quickly police respond to emergencies	30	6.9 %
Overall competency of Police Department	26	5.9 %
Overall attitude & behavior of Police Department personnel toward citizens	24	5.5 %
Enforcement of local traffic laws	45	10.3 %
The City's municipal court	16	3.7 %
None chosen	97	22.2 %
Total	437	100.0 %

SUM OF THE TOP THREE CHOICES

Q5. Which THREE items in Question 4 do you think should receive the MOST EMPHASIS from City leaders over the next two years? (top 3)

<u>Q5. Top choice</u>	<u>Number</u>	<u>Percent</u>
Visibility of police in neighborhoods	253	57.9 %
Visibility of police in retail areas	220	50.3 %
City's efforts to prevent crime	258	59.0 %
How quickly police respond to emergencies	73	16.7 %
Overall competency of Police Department	59	13.5 %
Overall attitude & behavior of Police Department personnel toward citizens	66	15.1 %
Enforcement of local traffic laws	138	31.6 %
The City's municipal court	26	5.9 %
None chosen	49	11.2 %
Total	1142	

Q6. How safe do you feel...

(N=437)

	Very safe	Safe	Neutral	Unsafe	Very unsafe	Don't know
Q6-1. Walking alone in your neighborhood in general	43.2%	46.9%	6.9%	1.1%	0.2%	1.6%
Q6-2. Walking alone in your neighborhood after dark	22.0%	42.6%	21.5%	7.1%	1.6%	5.3%
Q6-3. Walking alone in your neighborhood during the day	53.1%	40.0%	4.8%	0.5%	0.2%	1.4%
Q6-4. Walking alone in business areas after dark	11.4%	36.4%	28.8%	13.7%	2.3%	7.3%
Q6-5. Walking alone in business areas during the day	36.8%	49.2%	11.0%	0.7%	0.2%	2.1%

WITHOUT "DON'T KNOW" RESPONSES**Q6. How safe do you feel... (without "don't know")**

(N=437)

	Very safe	Safe	Neutral	Unsafe	Very unsafe
Q6-1. Walking alone in your neighborhood in general	44.0%	47.7%	7.0%	1.2%	0.2%
Q6-2. Walking alone in your neighborhood after dark	23.2%	44.9%	22.7%	7.5%	1.7%
Q6-3. Walking alone in your neighborhood during the day	53.8%	40.6%	4.9%	0.5%	0.2%
Q6-4. Walking alone in business areas after dark	12.3%	39.3%	31.1%	14.8%	2.5%
Q6-5. Walking alone in business areas during the day	37.6%	50.2%	11.2%	0.7%	0.2%

Q7. During the past twelve months, were you or anyone in your household the victim of any crime in Wentzville?

Q7. Were you or anyone in your household the victim of any crime in Wentzville during past twelve months	Number	Percent
Yes	24	5.5 %
No	407	93.1 %
Don't know	6	1.4 %
Total	437	100.0 %

WITHOUT "DON'T KNOW" RESPONSES**Q7. During the past twelve months, were you or anyone in your household the victim of any crime in Wentzville? (without "don't know")**

Q7. Were you or anyone in your household the victim of any crime in Wentzville during past twelve months	Number	Percent
Yes	24	5.6 %
No	407	94.4 %
Total	431	100.0 %

Q8. Sewer, Water, and Stormwater Management. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q8-1. Clarity & taste of tap water in your home	23.6%	44.9%	20.1%	6.2%	1.4%	3.9%
Q8-2. Water pressure in your home	24.7%	44.4%	14.2%	12.6%	2.7%	1.4%
Q8-3. Amount charged for water/ sewer utilities	9.4%	31.8%	34.6%	16.9%	4.6%	2.7%
Q8-4. How easy your water/sewer bill is to understand	20.4%	51.9%	20.1%	3.0%	0.9%	3.7%
Q8-5. Drainage of rainwater off City streets	15.1%	51.7%	19.0%	7.8%	2.1%	4.3%
Q8-6. Drainage of rainwater off properties next to your residence	13.5%	44.2%	19.7%	15.6%	5.3%	1.8%
Q8-7. Adequacy of sanitary sewer collection system	16.2%	50.1%	21.3%	1.8%	0.9%	9.6%
Q8-8. Adequacy of water system	17.2%	51.0%	21.7%	3.0%	0.9%	6.2%

WITHOUT "DON'T KNOW" RESPONSES

Q8. Sewer, Water, and Stormwater Management. Please rate your level of satisfaction with each of the services listed below. (without "don't know")

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q8-1. Clarity & taste of tap water in your home	24.5%	46.7%	21.0%	6.4%	1.4%
Q8-2. Water pressure in your home	25.1%	45.0%	14.4%	12.8%	2.8%
Q8-3. Amount charged for water/sewer utilities	9.6%	32.7%	35.5%	17.4%	4.7%
Q8-4. How easy your water/sewer bill is to understand	21.1%	53.9%	20.9%	3.1%	1.0%
Q8-5. Drainage of rainwater off City streets	15.8%	54.1%	19.9%	8.1%	2.2%
Q8-6. Drainage of rainwater off properties next to your residence	13.8%	45.0%	20.0%	15.9%	5.4%
Q8-7. Adequacy of sanitary sewer collection system	18.0%	55.4%	23.5%	2.0%	1.0%
Q8-8. Adequacy of water system	18.3%	54.4%	23.2%	3.2%	1.0%

Q9. Which THREE items in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q9. Top choice</u>	<u>Number</u>	<u>Percent</u>
Clarity & taste of tap water in your home	107	24.5 %
Water pressure in your home	52	11.9 %
Amount charged for water/sewer utilities	111	25.4 %
How easy your water/sewer bill is to understand	1	0.2 %
Drainage of rainwater off City streets	31	7.1 %
Drainage of rainwater off properties next to your residence	48	11.0 %
Adequacy of sanitary sewer collection system	21	4.8 %
Adequacy of water system	15	3.4 %
<u>None chosen</u>	<u>51</u>	<u>11.7 %</u>
Total	437	100.0 %

Q9. Which THREE items in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q9. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Clarity & taste of tap water in your home	42	9.6 %
Water pressure in your home	51	11.7 %
Amount charged for water/sewer utilities	76	17.4 %
How easy your water/sewer bill is to understand	18	4.1 %
Drainage of rainwater off City streets	55	12.6 %
Drainage of rainwater off properties next to your residence	54	12.4 %
Adequacy of sanitary sewer collection system	29	6.6 %
Adequacy of water system	33	7.6 %
<u>None chosen</u>	<u>79</u>	<u>18.1 %</u>
Total	437	100.0 %

Q9. Which THREE items in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q9. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Clarity & taste of tap water in your home	34	7.8 %
Water pressure in your home	29	6.6 %
Amount charged for water/sewer utilities	48	11.0 %
How easy your water/sewer bill is to understand	12	2.7 %
Drainage of rainwater off City streets	57	13.0 %
Drainage of rainwater off properties next to your residence	42	9.6 %
Adequacy of sanitary sewer collection system	44	10.1 %
Adequacy of water system	67	15.3 %
<u>None chosen</u>	<u>104</u>	<u>23.8 %</u>
Total	437	100.0 %

SUM OF THE TOP THREE CHOICES

Q9. Which THREE items in Question 8 do you think should receive the MOST EMPHASIS from City leaders over the next two years? (top 3)

<u>Q9. Top choice</u>	<u>Number</u>	<u>Percent</u>
Clarity & taste of tap water in your home	183	41.9 %
Water pressure in your home	132	30.2 %
Amount charged for water/sewer utilities	235	53.8 %
How easy your water/sewer bill is to understand	31	7.1 %
Drainage of rainwater off City streets	143	32.7 %
Drainage of rainwater off properties next to your residence	144	33.0 %
Adequacy of sanitary sewer collection system	94	21.5 %
Adequacy of water system	115	26.3 %
<u>None chosen</u>	<u>51</u>	<u>11.7 %</u>
Total	1128	

Q10. City Maintenance/Public Works. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q10-1. Maintenance of major City streets	10.8%	36.4%	23.3%	21.5%	7.3%	0.7%
Q10-2. Maintenance of streets in your neighborhood	8.9%	29.1%	21.5%	26.8%	12.1%	1.6%
Q10-3. Maintenance of street signs & traffic signals	17.6%	57.2%	19.9%	2.1%	2.3%	0.9%
Q10-4. Maintenance of City buildings	18.5%	52.2%	16.0%	0.2%	0.0%	13.0%
Q10-5. Snow removal on major City streets	23.8%	60.0%	11.7%	1.8%	0.5%	2.3%
Q10-6. Snow removal on neighborhood streets	17.4%	55.6%	16.0%	8.0%	0.7%	2.3%
Q10-7. Overall cleanliness of streets/ other public areas	17.2%	53.1%	20.1%	6.9%	1.1%	1.6%
Q10-8. Adequacy of City street lighting	12.1%	47.8%	20.6%	15.1%	2.3%	2.1%
Q10-9. Condition of City sidewalks	12.8%	44.9%	25.2%	8.9%	0.9%	7.3%
Q10-10. Landscaping of public areas along streets	12.8%	48.5%	27.9%	7.1%	1.4%	2.3%
Q10-11. Quality of street sweeping services	16.0%	43.5%	25.9%	5.5%	0.9%	8.2%

WITHOUT "DON'T KNOW" RESPONSES**Q10. City Maintenance/Public Works. Please rate your level of satisfaction with each of the services listed below. (without "don't know")**

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q10-1. Maintenance of major City streets	10.8%	36.6%	23.5%	21.7%	7.4%
Q10-2. Maintenance of streets in your neighborhood	9.1%	29.5%	21.9%	27.2%	12.3%
Q10-3. Maintenance of street signs & traffic signals	17.8%	57.7%	20.1%	2.1%	2.3%
Q10-4. Maintenance of City buildings	21.3%	60.0%	18.4%	0.3%	0.0%
Q10-5. Snow removal on major City streets	24.4%	61.4%	11.9%	1.9%	0.5%
Q10-6. Snow removal on neighborhood streets	17.8%	56.9%	16.4%	8.2%	0.7%
Q10-7. Overall cleanliness of streets/other public areas	17.4%	54.0%	20.5%	7.0%	1.2%
Q10-8. Adequacy of City street lighting	12.4%	48.8%	21.0%	15.4%	2.3%
Q10-9. Condition of City sidewalks	13.8%	48.4%	27.2%	9.6%	1.0%
Q10-10. Landscaping of public areas along streets	13.1%	49.6%	28.6%	7.3%	1.4%
Q10-11. Quality of street sweeping services	17.5%	47.4%	28.2%	6.0%	1.0%

Q11. Which FOUR items in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	157	35.9 %
Maintenance of streets in your neighborhood	123	28.1 %
Maintenance of street signs & traffic signals	7	1.6 %
Maintenance of City buildings	1	0.2 %
Snow removal on major City streets	9	2.1 %
Snow removal on neighborhood streets	15	3.4 %
Overall cleanliness of streets/other public areas	22	5.0 %
Adequacy of City street lighting	30	6.9 %
Condition of City sidewalks	15	3.4 %
Landscaping of public areas along streets	14	3.2 %
Quality of street sweeping services	4	0.9 %
None chosen	40	9.2 %
Total	437	100.0 %

Q11. Which FOUR items in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q11. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	79	18.1 %
Maintenance of streets in your neighborhood	116	26.5 %
Maintenance of street signs & traffic signals	18	4.1 %
Maintenance of City buildings	3	0.7 %
Snow removal on major City streets	14	3.2 %
Snow removal on neighborhood streets	25	5.7 %
Overall cleanliness of streets/other public areas	30	6.9 %
Adequacy of City street lighting	37	8.5 %
Condition of City sidewalks	22	5.0 %
Landscaping of public areas along streets	16	3.7 %
Quality of street sweeping services	7	1.6 %
None chosen	70	16.0 %
Total	437	100.0 %

Q11. Which FOUR items in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q11. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	31	7.1 %
Maintenance of streets in your neighborhood	36	8.2 %
Maintenance of street signs & traffic signals	25	5.7 %
Maintenance of City buildings	9	2.1 %
Snow removal on major City streets	25	5.7 %
Snow removal on neighborhood streets	34	7.8 %
Overall cleanliness of streets/other public areas	52	11.9 %
Adequacy of City street lighting	50	11.4 %
Condition of City sidewalks	39	8.9 %
Landscaping of public areas along streets	28	6.4 %
Quality of street sweeping services	11	2.5 %
None chosen	97	22.2 %
Total	437	100.0 %

Q11. Which FOUR items in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

<u>Q11. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	19	4.3 %
Maintenance of streets in your neighborhood	18	4.1 %
Maintenance of street signs & traffic signals	23	5.3 %
Maintenance of City buildings	7	1.6 %
Snow removal on major City streets	26	5.9 %
Snow removal on neighborhood streets	38	8.7 %
Overall cleanliness of streets/other public areas	43	9.8 %
Adequacy of City street lighting	53	12.1 %
Condition of City sidewalks	33	7.6 %
Landscaping of public areas along streets	35	8.0 %
Quality of street sweeping services	12	2.7 %
None chosen	130	29.7 %
Total	437	100.0 %

SUM OF THE TOP FOUR CHOICES**Q11. Which FOUR items in Question 10 do you think should receive the MOST EMPHASIS from City leaders over the next two years? (top 4)**

<u>Q11. Top choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of major City streets	286	65.4 %
Maintenance of streets in your neighborhood	293	67.0 %
Maintenance of street signs & traffic signals	73	16.7 %
Maintenance of City buildings	20	4.6 %
Snow removal on major City streets	74	16.9 %
Snow removal on neighborhood streets	112	25.6 %
Overall cleanliness of streets/other public areas	147	33.6 %
Adequacy of City street lighting	170	38.9 %
Condition of City sidewalks	109	24.9 %
Landscaping of public areas along streets	93	21.3 %
Quality of street sweeping services	34	7.8 %
None chosen	40	9.2 %
Total	1451	

Q12. Solid Waste Services. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. Residential trash collection services	23.1%	50.3%	11.4%	8.9%	3.4%	2.7%
Q12-2. Recycling services	15.3%	35.7%	20.4%	12.8%	5.0%	10.8%
Q12-3. Yard waste removal services	12.8%	26.3%	23.3%	6.2%	3.4%	27.9%

WITHOUT "DON'T KNOW" RESPONSES**Q12. Solid Waste Services. Please rate your level of satisfaction with each of the services listed below. (without "don't know")**

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. Residential trash collection services	23.8%	51.8%	11.8%	9.2%	3.5%
Q12-2. Recycling services	17.2%	40.0%	22.8%	14.4%	5.6%
Q12-3. Yard waste removal services	17.8%	36.5%	32.4%	8.6%	4.8%

Q13. City Communication. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q13-1. Availability of information about City programs & services	20.6%	54.2%	15.8%	4.8%	0.9%	3.7%
Q13-2. City's efforts to keep you informed about local issues	22.2%	48.3%	18.5%	8.0%	1.1%	1.8%
Q13-3. How open City is to public involvement & input from residents	15.6%	33.6%	28.8%	7.3%	2.5%	12.1%
Q13-4. Quality of social media, (i.e. Facebook, Instagram, Twitter, LinkedIn, etc)	16.9%	36.8%	30.2%	1.8%	0.9%	13.3%
Q13-5. Quality of City's website	16.2%	44.2%	22.2%	5.3%	0.7%	11.4%
Q13-6. Content of City's newsletters	18.3%	52.6%	20.6%	2.7%	0.2%	5.5%
Q13-7. How well City's communications meet your needs	17.4%	46.2%	26.5%	5.3%	0.9%	3.7%

WITHOUT "DON'T KNOW" RESPONSES**Q13. City Communication. Please rate your level of satisfaction with each of the services listed below. (without "don't know")**

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q13-1. Availability of information about City programs & services	21.4%	56.3%	16.4%	5.0%	1.0%
Q13-2. City's efforts to keep you informed about local issues	22.6%	49.2%	18.9%	8.2%	1.2%
Q13-3. How open City is to public involvement & input from residents	17.7%	38.3%	32.8%	8.3%	2.9%
Q13-4. Quality of social media, (i.e. Facebook, Instagram, Twitter, LinkedIn, etc)	19.5%	42.5%	34.8%	2.1%	1.1%
Q13-5. Quality of City's website	18.3%	49.9%	25.1%	5.9%	0.8%
Q13-6. Content of City's newsletters	19.4%	55.7%	21.8%	2.9%	0.2%
Q13-7. How well City's communications meet your needs	18.1%	48.0%	27.6%	5.5%	1.0%

Q14. What are you primary sources for information about community activities and services?

Q14. What are you primary sources for information about community activities & services	Number	Percent
Bi-monthly newsletter (The Vision)	270	61.8 %
www.wentzvillemo.gov	188	43.0 %
Monthly insert in utility bill (Noteworthy)	213	48.7 %
Social media/Facebook	226	51.7 %
Signage/printed material from City	68	15.6 %
Neighborhood/ward meetings	18	4.1 %
Parks & recreation brochure (Fun Times)	161	36.8 %
Other	13	3.0 %
Total	1157	

Q14-8. Other

Q14-8. Other	Number	Percent
Nextdoor	3	23.1 %
Friends	2	15.4 %
Word of mouth	2	15.4 %
Mayor Guccione's Facebook posts	1	7.7 %
Aldermen meetings	1	7.7 %
Mayor keeps us informed	1	7.7 %
Mayor's posts on social media	1	7.7 %
Neighbors	1	7.7 %
Subdivision post on social media	1	7.7 %
Total	13	100.0 %

Q15. In order to be more fiscally responsible, while providing direct, timely communication to our residents, the City is evaluating changing The Vision from a printed/mailed newsletter to an eNewsletter. How would you rate the likelihood that you would utilize an electronic version of The Vision newsletter?

Q15. How would you rate likelihood that you would utilize an electronic version of The Vision newsletter	Number	Percent
Very likely	107	24.5 %
Likely	102	23.3 %
Neutral	67	15.3 %
Unlikely	83	19.0 %
Very unlikely	68	15.6 %
Not provided	10	2.3 %
Total	437	100.0 %

WITHOUT "DON'T KNOW" RESPONSES

Q15. In order to be more fiscally responsible, while providing direct, timely communication to our residents, the City is evaluating changing The Vision from a printed/mailed newsletter to an eNewsletter. How would you rate the likelihood that you would utilize an electronic version of The Vision newsletter? (without "not provided")

Q15. How would you rate likelihood that you would utilize an electronic version of The Vision newsletter	Number	Percent
Very likely	107	25.1 %
Likely	102	23.9 %
Neutral	67	15.7 %
Unlikely	83	19.4 %
Very unlikely	68	15.9 %
Total	427	100.0 %

Q16. City Property Maintenance Codes. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q16-1. Enforcing cleanup of litter & debris on private property	8.0%	33.0%	28.4%	13.7%	5.0%	11.9%
Q16-2. Enforcing mowing & trimming of lawns on private property	9.8%	35.5%	27.7%	10.8%	5.3%	11.0%
Q16-3. Enforcing maintenance of residential property (exterior of homes)	9.8%	35.9%	28.6%	11.4%	4.3%	9.8%
Q16-4. Enforcing maintenance of business property	10.3%	40.0%	26.3%	5.7%	2.5%	15.1%
Q16-5. Enforcing codes designed to protect public safety	11.4%	39.8%	25.6%	3.9%	1.8%	17.4%

WITHOUT "DON'T KNOW" RESPONSES**Q16. City Property Maintenance Codes. Please rate your level of satisfaction with each of the services listed below. (without "don't know")**

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q16-1. Enforcing cleanup of litter & debris on private property	9.1%	37.4%	32.2%	15.6%	5.7%
Q16-2. Enforcing mowing & trimming of lawns on private property	11.1%	39.8%	31.1%	12.1%	5.9%
Q16-3. Enforcing maintenance of residential property (exterior of homes)	10.9%	39.8%	31.7%	12.7%	4.8%
Q16-4. Enforcing maintenance of business property	12.1%	47.2%	31.0%	6.7%	3.0%
Q16-5. Enforcing codes designed to protect public safety	13.9%	48.2%	31.0%	4.7%	2.2%

Q17. Economic Development. Please rate the City's current pace of development in each of the following areas.

(N=437)

	Much too slow	Too slow	Neutral	Too fast	Much too fast	Don't know
Q17-1. Office development	2.3%	8.7%	56.8%	9.6%	3.9%	18.8%
Q17-2. Retail development	2.3%	10.3%	46.0%	22.0%	13.3%	6.2%
Q17-3. Single-family residential development	0.5%	4.8%	36.2%	29.5%	23.6%	5.5%
Q17-4. Downtown redevelopment	10.3%	27.0%	48.7%	2.7%	4.1%	7.1%
Q17-5. Multi-family residential development	0.9%	3.7%	28.8%	23.6%	34.3%	8.7%

WITHOUT "DON'T KNOW" RESPONSES**Q17. Economic Development. Please rate the City's current pace of development in each of the following areas. (without "don't know")**

(N=437)

	Much too slow	Too slow	Neutral	Too fast	Much too fast
Q17-1. Office development	2.8%	10.7%	69.9%	11.8%	4.8%
Q17-2. Retail development	2.4%	11.0%	49.0%	23.4%	14.1%
Q17-3. Single-family residential development	0.5%	5.1%	38.3%	31.2%	24.9%
Q17-4. Downtown redevelopment	11.1%	29.1%	52.5%	3.0%	4.4%
Q17-5. Multi-family residential development	1.0%	4.0%	31.6%	25.8%	37.6%

Q18. Which of the following goods and services do you typically purchase outside of Wentzville?

Q18. Which following goods & services do you typically purchase outside of Wentzville	Number	Percent
Clothing	214	49.0 %
Home furnishings	280	64.1 %
Banking	63	14.4 %
Sporting goods	96	22.0 %
Groceries	64	14.6 %
Dining out/restaurants	173	39.6 %
Entertainment/movies/theater	128	29.3 %
Technology equipment	198	45.3 %
Personal grooming	101	23.1 %
Other	28	6.4 %
Total	1345	

Q18-10. Other

- Animal care
- Bakery
- Bars/brew pubs.
- Books. Shoes. Household items.
- Bowling
- Bowling, golf
- Cars, bathroom remodeling, fireplace, large equip.
- Coffee
- Coffee and cafes as well as children's establishments
- Coffee shop, Hy-Vee Grocery
- Costco
- Dispensary
- Do most of my shopping online except for groceries.
- Dog grooming
- Farmers market
- Fuel
- Furniture purchases.
- Great wine and spirits store missing from Wentzville.
- Health care
- Hospital care, most physicians, bookstores, hobby stores (fabric, art and craft supplies, game shops, coffee house.
- I buy from other areas due to Wentzville's high tax rate.
- Local eateries.
- Musical instruments and sound equipment. Real furniture.
- Pet grooming
- Pet grooming and supplies
- Professional photo Lab, Cultural Entertainment like botanical garden, art, diverse outdoor dining, patios
- Sewing materials
- Trader Joe's
- Vet services

Q19. How important was each reason in your decision to live in Wentzville?

(N=437)

	Very important	Somewhat important	Neutral	Not important	Not provided
Q19-1. Sense of community	30.4%	39.4%	18.5%	9.4%	2.3%
Q19-2. Quality of public schools	54.7%	14.4%	13.3%	13.5%	4.1%
Q19-3. Employment opportunities	15.1%	16.5%	30.7%	33.6%	4.1%
Q19-4. Types of housing	55.6%	28.1%	10.1%	4.1%	2.1%
Q19-5. Quality of housing	68.2%	20.8%	5.7%	3.2%	2.1%
Q19-6. Access to quality shopping	39.6%	37.5%	13.3%	7.6%	2.1%
Q19-7. Proximity to where I work	22.4%	16.0%	21.3%	34.3%	5.9%
Q19-8. Availability of parks & recreation opportunities	31.4%	40.7%	17.6%	8.2%	2.1%
Q19-9. Proximity to family or friends	33.6%	27.0%	21.1%	16.2%	2.1%
Q19-10. Safety & security	73.5%	21.3%	3.7%	0.5%	1.1%
Q19-11. Central location	29.7%	33.9%	22.4%	11.4%	2.5%
Q19-12. Cost of housing	54.9%	31.1%	9.2%	3.0%	1.8%
Q19-13. Accessibility	43.5%	30.9%	17.2%	5.9%	2.5%

WITHOUT "NOT PROVIDED" RESPONSES**Q19. How important was each reason in your decision to live in Wentzville? (without "not provided")**

(N=437)

	Very important	Somewhat important	Neutral	Not important
Q19-1. Sense of community	31.1%	40.3%	19.0%	9.6%
Q19-2. Quality of public schools	57.0%	15.0%	13.8%	14.1%
Q19-3. Employment opportunities	15.8%	17.2%	32.0%	35.1%
Q19-4. Types of housing	56.8%	28.7%	10.3%	4.2%
Q19-5. Quality of housing	69.6%	21.3%	5.8%	3.3%
Q19-6. Access to quality shopping	40.4%	38.3%	13.6%	7.7%
Q19-7. Proximity to where I work	23.8%	17.0%	22.6%	36.5%
Q19-8. Availability of parks & recreation opportunities	32.0%	41.6%	18.0%	8.4%
Q19-9. Proximity to family or friends	34.3%	27.6%	21.5%	16.6%
Q19-10. Safety & security	74.3%	21.5%	3.7%	0.5%
Q19-11. Central location	30.5%	34.7%	23.0%	11.7%
Q19-12. Cost of housing	55.9%	31.7%	9.3%	3.0%
Q19-13. Accessibility	44.6%	31.7%	17.6%	6.1%

Q20. Which FOUR reasons listed in Question 19 were the most important to you in choosing to live in Wentzville?

<u>Q20. Top choice</u>	<u>Number</u>	<u>Percent</u>
Sense of community	28	6.4 %
Quality of public schools	111	25.4 %
Employment opportunities	3	0.7 %
Types of housing	40	9.2 %
Quality of housing	52	11.9 %
Access to quality shopping	4	0.9 %
Proximity to where I work	14	3.2 %
Availability of parks & recreation opportunities	3	0.7 %
Proximity to family or friends	49	11.2 %
Safety & security	50	11.4 %
Central location	7	1.6 %
Cost of housing	47	10.8 %
Accessibility	1	0.2 %
None chosen	28	6.4 %
Total	437	100.0 %

Q20. Which FOUR reasons listed in Question 19 were the most important to you in choosing to live in Wentzville?

<u>Q20. 2nd choice</u>	<u>Number</u>	<u>Percent</u>
Sense of community	19	4.3 %
Quality of public schools	43	9.8 %
Employment opportunities	5	1.1 %
Types of housing	40	9.2 %
Quality of housing	70	16.0 %
Access to quality shopping	26	5.9 %
Proximity to where I work	26	5.9 %
Availability of parks & recreation opportunities	19	4.3 %
Proximity to family or friends	24	5.5 %
Safety & security	70	16.0 %
Central location	10	2.3 %
Cost of housing	38	8.7 %
Accessibility	10	2.3 %
None chosen	37	8.5 %
Total	437	100.0 %

Q20. Which FOUR reasons listed in Question 19 were the most important to you in choosing to live in Wentzville?

<u>Q20. 3rd choice</u>	<u>Number</u>	<u>Percent</u>
Sense of community	27	6.2 %
Quality of public schools	23	5.3 %
Employment opportunities	11	2.5 %
Types of housing	16	3.7 %
Quality of housing	52	11.9 %
Access to quality shopping	28	6.4 %
Proximity to where I work	21	4.8 %
Availability of parks & recreation opportunities	33	7.6 %
Proximity to family or friends	24	5.5 %
Safety & security	76	17.4 %
Central location	19	4.3 %
Cost of housing	43	9.8 %
Accessibility	11	2.5 %
None chosen	53	12.1 %
Total	437	100.0 %

Q20. Which FOUR reasons listed in Question 19 were the most important to you in choosing to live in Wentzville?

<u>Q20. 4th choice</u>	<u>Number</u>	<u>Percent</u>
Sense of community	20	4.6 %
Quality of public schools	18	4.1 %
Employment opportunities	7	1.6 %
Types of housing	18	4.1 %
Quality of housing	31	7.1 %
Access to quality shopping	46	10.5 %
Proximity to where I work	15	3.4 %
Availability of parks & recreation opportunities	31	7.1 %
Proximity to family or friends	14	3.2 %
Safety & security	68	15.6 %
Central location	21	4.8 %
Cost of housing	43	9.8 %
Accessibility	22	5.0 %
None chosen	83	19.0 %
Total	437	100.0 %

SUM OF THE TOP FOUR CHOICES**Q20. Which FOUR reasons listed in Question 19 were the most important to you in choosing to live in Wentzville? (top 4)**

<u>Q20. Top choice</u>	<u>Number</u>	<u>Percent</u>
Sense of community	94	21.5 %
Quality of public schools	195	44.6 %
Employment opportunities	26	5.9 %
Types of housing	114	26.1 %
Quality of housing	205	46.9 %
Access to quality shopping	104	23.8 %
Proximity to where I work	76	17.4 %
Availability of parks & recreation opportunities	86	19.7 %
Proximity to family or friends	111	25.4 %
Safety & security	264	60.4 %
Central location	57	13.0 %
Cost of housing	171	39.1 %
Accessibility	44	10.1 %
None chosen	28	6.4 %
Total	1575	

Q21. Customer Service: Have you contacted the City with a question, problem, or complaint during the past year?

<u>Q21. Have you contacted City with a question, problem, or complaint during past year</u>	<u>Number</u>	<u>Percent</u>
Yes	175	40.0 %
No	262	60.0 %
Total	437	100.0 %

Q21a. Which City department did you contact most recently?

<u>Q21a. Which City department did you contact most recently</u>	<u>Number</u>	<u>Percent</u>
City Administration	17	9.7 %
Community Development	4	2.3 %
City Clerk	11	6.3 %
Engineering	10	5.7 %
Parks & Recreation	17	9.7 %
Police	23	13.1 %
Public Works	47	26.9 %
Utilities	33	18.9 %
Other	12	6.9 %
Not provided	1	0.6 %
Total	175	100.0 %

WITHOUT "NOT PROVIDED" RESPONSES**Q21a. Which City department did you contact most recently? (without "not provided")**

<u>Q21a. Which City department did you contact most recently</u>	<u>Number</u>	<u>Percent</u>
City Administration	17	9.8 %
Community Development	4	2.3 %
City Clerk	11	6.3 %
Engineering	10	5.7 %
Parks & Recreation	17	9.8 %
Police	23	13.2 %
Public Works	47	27.0 %
Utilities	33	19.0 %
Other	12	6.9 %
Total	174	100.0 %

Q21a-14. Other

<u>Q21a-14. Other</u>	<u>Number</u>	<u>Percent</u>
Code enforcement	3	25.0 %
Animal control	2	16.7 %
Trash cans	1	8.3 %
Mayor	1	8.3 %
Waste	1	8.3 %
Streets	1	8.3 %
Street maintenance	1	8.3 %
Fire dept	1	8.3 %
Waste management	1	8.3 %
Total	12	100.0 %

Q21b. Please rate your level of satisfaction with your most recent experience contacting the City.

(N=175)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q21b-1. How easy the department was to contact	48.6%	30.9%	10.3%	6.9%	2.9%	0.6%
Q21b-2. How courteously were you treated	57.1%	27.4%	8.6%	3.4%	1.1%	2.3%
Q21b-3. Technical competence & knowledge of City employees who assisted you	49.1%	28.6%	15.4%	2.9%	2.3%	1.7%
Q21b-4. Overall responsiveness of City employees to your request or concern	51.4%	23.4%	10.3%	7.4%	6.3%	1.1%

WITHOUT "DON'T KNOW" RESPONSES

Q21b. Please rate your level of satisfaction with your most recent experience contacting the City. (without "don't know")

(N=175)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q21b-1. How easy the department was to contact	48.9%	31.0%	10.3%	6.9%	2.9%
Q21b-2. How courteously were you treated	58.5%	28.1%	8.8%	3.5%	1.2%
Q21b-3. Technical competence & knowledge of City employees who assisted you	50.0%	29.1%	15.7%	2.9%	2.3%
Q21b-4. Overall responsiveness of City employees to your request or concern	52.0%	23.7%	10.4%	7.5%	6.4%

Q22. Parks and Recreation Services. Please rate your level of satisfaction with each of the services listed below.

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q22-1. Maintenance of City parks	35.0%	41.9%	10.5%	1.8%	0.2%	10.5%
Q22-2. Number of City parks	28.8%	41.0%	16.7%	5.3%	1.1%	7.1%
Q22-3. Walking & biking trails in the City	18.1%	33.0%	20.8%	13.3%	3.2%	11.7%
Q22-4. City swimming pools	16.7%	28.8%	24.9%	5.5%	2.3%	21.7%
Q22-5. Indoor recreation facilities	23.8%	32.5%	18.5%	5.3%	1.1%	18.8%
Q22-6. Outdoor recreation facilities	18.1%	36.4%	26.5%	5.0%	0.5%	13.5%
Q22-7. Special events	9.6%	29.7%	34.6%	4.8%	0.9%	20.4%
Q22-8. City's recreation programs & classes	12.8%	24.9%	30.9%	4.6%	0.7%	26.1%
Q22-9. City's adult sports programs	7.3%	14.0%	34.3%	4.3%	0.0%	40.0%
Q22-10. City's youth sports programs	10.1%	20.4%	30.7%	2.3%	0.5%	36.2%
Q22-11. City's senior programs	9.4%	12.8%	27.9%	5.3%	1.1%	43.5%
Q22-12. Recreation classes offered for kids	8.5%	17.2%	30.0%	1.6%	0.0%	42.8%
Q22-13. Ease of registering for programs	12.4%	21.3%	25.9%	2.1%	0.9%	37.5%
Q22-14. Fees charged for recreation programs	6.9%	17.4%	28.4%	13.3%	5.0%	29.1%
Q22-15. Ease of reserving a field/facility	5.5%	10.8%	23.3%	0.9%	0.5%	59.0%
Q22-16. Safety at City's Parks & Recreation facilities	21.7%	37.5%	21.3%	0.9%	0.2%	18.3%

WITHOUT "DON'T KNOW" RESPONSES

**Q22. Parks and Recreation Services. Please rate your level of satisfaction with each of the services listed below.
(without "don't know")**

(N=437)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q22-1. Maintenance of City parks	39.1%	46.8%	11.8%	2.0%	0.3%
Q22-2. Number of City parks	31.0%	44.1%	18.0%	5.7%	1.2%
Q22-3. Walking & biking trails in City	20.5%	37.3%	23.6%	15.0%	3.6%
Q22-4. City swimming pools	21.3%	36.8%	31.9%	7.0%	2.9%
Q22-5. Indoor recreation facilities	29.3%	40.0%	22.8%	6.5%	1.4%
Q22-6. Outdoor recreation facilities	20.9%	42.1%	30.7%	5.8%	0.5%
Q22-7. Special events	12.1%	37.4%	43.4%	6.0%	1.1%
Q22-8. City's recreation programs & classes	17.3%	33.7%	41.8%	6.2%	0.9%
Q22-9. City's adult sports programs	12.2%	23.3%	57.3%	7.3%	0.0%
Q22-10. City's youth sports programs	15.8%	31.9%	48.0%	3.6%	0.7%
Q22-11. City's senior programs	16.6%	22.7%	49.4%	9.3%	2.0%
Q22-12. Recreation classes offered for kids	14.8%	30.0%	52.4%	2.8%	0.0%
Q22-13. Ease of registering for programs	19.8%	34.1%	41.4%	3.3%	1.5%
Q22-14. Fees charged for recreation programs	9.7%	24.5%	40.0%	18.7%	7.1%
Q22-15. Ease of reserving a field/facility	13.4%	26.3%	57.0%	2.2%	1.1%
Q22-16. Safety at City's Parks & Recreation facilities	26.6%	45.9%	26.1%	1.1%	0.3%

Q23. Which FOUR items in Question 22 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

Q23. Top choice	Number	Percent
Maintenance of City parks	70	16.0 %
Number of City parks	24	5.5 %
Walking & biking trails in City	60	13.7 %
City swimming pools	12	2.7 %
Indoor recreation facilities	18	4.1 %
Outdoor recreation facilities	3	0.7 %
Special events	16	3.7 %
City's recreation programs & classes	9	2.1 %
City's adult sports programs	6	1.4 %
City's youth sports programs	8	1.8 %
City's senior programs	35	8.0 %
Recreation classes offered for kids	3	0.7 %
Ease of registering for programs	4	0.9 %
Fees charged for recreation programs	52	11.9 %
Safety at City's Parks & Recreation facilities	47	10.8 %
None chosen	70	16.0 %
Total	437	100.0 %

Q23. Which FOUR items in Question 22 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

Q23. 2nd choice	Number	Percent
Maintenance of City parks	40	9.2 %
Number of City parks	23	5.3 %
Walking & biking trails in City	43	9.8 %
City swimming pools	27	6.2 %
Indoor recreation facilities	20	4.6 %
Outdoor recreation facilities	19	4.3 %
Special events	20	4.6 %
City's recreation programs & classes	17	3.9 %
City's adult sports programs	8	1.8 %
City's youth sports programs	12	2.7 %
City's senior programs	30	6.9 %
Recreation classes offered for kids	10	2.3 %
Ease of registering for programs	9	2.1 %
Fees charged for recreation programs	25	5.7 %
Ease of reserving a field/facility	4	0.9 %
Safety at City's Parks & Recreation facilities	35	8.0 %
None chosen	95	21.7 %
Total	437	100.0 %

Q23. Which FOUR items in Question 22 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

Q23. 3rd choice	Number	Percent
Maintenance of City parks	39	8.9 %
Number of City parks	19	4.3 %
Walking & biking trails in City	37	8.5 %
City swimming pools	16	3.7 %
Indoor recreation facilities	23	5.3 %
Outdoor recreation facilities	25	5.7 %
Special events	19	4.3 %
City's recreation programs & classes	16	3.7 %
City's adult sports programs	12	2.7 %
City's youth sports programs	12	2.7 %
City's senior programs	21	4.8 %
Recreation classes offered for kids	7	1.6 %
Ease of registering for programs	4	0.9 %
Fees charged for recreation programs	30	6.9 %
Ease of reserving a field/facility	1	0.2 %
Safety at City's Parks & Recreation facilities	28	6.4 %
None chosen	128	29.3 %
Total	437	100.0 %

Q23. Which FOUR items in Question 22 do you think should receive the MOST EMPHASIS from City leaders over the next two years?

Q23. 4th choice	Number	Percent
Maintenance of City parks	28	6.4 %
Number of City parks	17	3.9 %
Walking & biking trails in City	18	4.1 %
City swimming pools	15	3.4 %
Indoor recreation facilities	17	3.9 %
Outdoor recreation facilities	33	7.6 %
Special events	17	3.9 %
City's recreation programs & classes	24	5.5 %
City's adult sports programs	13	3.0 %
City's youth sports programs	6	1.4 %
City's senior programs	24	5.5 %
Recreation classes offered for kids	10	2.3 %
Ease of registering for programs	6	1.4 %
Fees charged for recreation programs	23	5.3 %
Ease of reserving a field/facility	3	0.7 %
Safety at City's Parks & Recreation facilities	26	5.9 %
None chosen	157	35.9 %
Total	437	100.0 %

SUM OF THE TOP FOUR CHOICES

Q23. Which FOUR items in Question 22 do you think should receive the MOST EMPHASIS from City leaders over the next two years? (top 4)

<u>Q23. Top choice</u>	<u>Number</u>	<u>Percent</u>
Maintenance of City parks	177	40.5 %
Number of City parks	83	19.0 %
Walking & biking trails in City	158	36.2 %
City swimming pools	70	16.0 %
Indoor recreation facilities	78	17.8 %
Outdoor recreation facilities	80	18.3 %
Special events	72	16.5 %
City's recreation programs & classes	66	15.1 %
City's adult sports programs	39	8.9 %
City's youth sports programs	38	8.7 %
City's senior programs	110	25.2 %
Recreation classes offered for kids	30	6.9 %
Ease of registering for programs	23	5.3 %
Fees charged for recreation programs	130	29.7 %
Ease of reserving a field/facility	8	1.8 %
Safety at City's Parks & Recreation facilities	136	31.1 %
None chosen	70	16.0 %
Total	1368	

Q24. The City is interested in learning if Wentzville residents support continued historic preservation efforts in Downtown Wentzville. Please rate your level of support below.

Q24. Your level of support continued historic preservation efforts in Downtown Wentzville	Number	Percent
Very supportive	173	39.6 %
Supportive	161	36.8 %
Neutral	79	18.1 %
Unsupportive	9	2.1 %
Very unsupportive	8	1.8 %
Not provided	7	1.6 %
Total	437	100.0 %

WITHOUT "NOT PROVIDED" RESPONSES

Q24. The City is interested in learning if Wentzville residents support continued historic preservation efforts in Downtown Wentzville. Please rate your level of support below. (without "not provided")

Q24. Your level of support continued historic preservation efforts in Downtown Wentzville	Number	Percent
Very supportive	173	40.2 %
Supportive	161	37.4 %
Neutral	79	18.4 %
Unsupportive	9	2.1 %
Very unsupportive	8	1.9 %
Total	430	100.0 %

Q25. About how long have you lived in the City of Wentzville?

Q25. How long have you lived in City of Wentzville	Number	Percent
0-5 years	126	28.8 %
6-10 years	97	22.2 %
11-15 years	59	13.5 %
16-20 years	87	19.9 %
21-30 years	39	8.9 %
31+ years	14	3.2 %
Not provided	15	3.4 %
Total	437	100.0 %

WITHOUT "NOT PROVIDED" RESPONSES**Q25. About how long have you lived in the City of Wentzville? (without "not provided")**

Q25. How long have you lived in City of Wentzville	Number	Percent
0-5 years	126	29.9 %
6-10 years	97	23.0 %
11-15 years	59	14.0 %
16-20 years	87	20.6 %
21-30 years	39	9.2 %
31+ years	14	3.3 %
Total	422	100.0 %

Q26. What is your age?

<u>Q26. Your age</u>	<u>Number</u>	<u>Percent</u>
18-24 years	13	3.0 %
25-44 years	152	34.8 %
45-64 years	156	35.7 %
65-79 years	91	20.8 %
80+ years	22	5.0 %
Not provided	3	0.7 %
Total	437	100.0 %

WITHOUT "NOT PROVIDED" RESPONSES**Q26. What is your age? (without "not provided")**

<u>Q26. Your age</u>	<u>Number</u>	<u>Percent</u>
18-24 years	13	3.0 %
25-44 years	152	35.0 %
45-64 years	156	35.9 %
65-79 years	91	21.0 %
80+ years	22	5.1 %
Total	434	100.0 %

Q27. How many people in your household are...

	Number	Percent
Under age 5	74	6.0%
Ages 5-9	67	5.5%
Ages 10-14	88	7.2%
Ages 15-19	81	6.6%
Ages 20-24	68	5.6%
Ages 25-34	133	10.9%
Ages 35-44	148	12.1%
Ages 45-54	165	13.5%
Ages 55-64	156	12.7%
Ages 65-74	149	12.2%
Ages 75+	95	7.8%
	1224	100.0%

Q28. What is your gender?

Q28. Your gender	Number	Percent
Male	212	48.5 %
Female	216	49.4 %
Prefer to self-describe	1	0.2 %
Not provided	8	1.8 %
Total	437	100.0 %

WITHOUT "NOT PROVIDED" RESPONSES**Q28. What is your gender? (without "not provided")**

Q28. Your gender	Number	Percent
Male	212	49.4 %
Female	216	50.3 %
Prefer to self-describe	1	0.2 %
Total	429	100.0 %

Q28-3. Self-describe your gender:

Q28-3. Self-describe your gender	Number	Percent
Non binary	1	100.0 %
Total	1	100.0 %

Q29. Are you or any members of your family of Hispanic, Spanish, or Latino/a/x ancestry?

<u>Q29. Are you of Hispanic, Spanish, or Latino/a/x ancestry</u>	<u>Number</u>	<u>Percent</u>
Yes	15	3.4 %
No	422	96.6 %
Total	437	100.0 %

Q30. Which of the following best describes your race/ethnicity?

<u>Q30. Your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Asian or Asian Indian	8	1.8 %
Black or African American	21	4.8 %
American Indian or Alaska Native	1	0.2 %
White	383	87.6 %
Native Hawaiian or other Pacific Islander	1	0.2 %
Other	5	1.1 %
Total	419	

Q30-6. Self-describe your race/ethnicity:

<u>Q30-6. Self-describe your race/ethnicity</u>	<u>Number</u>	<u>Percent</u>
Mixed	2	40.0 %
Middle Eastern	1	20.0 %
Multi-racial	1	20.0 %
Latin	1	20.0 %
Total	5	100.0 %